

Unity Communications, Inc.

Long Distance

TELECOMMUNICATIONS TARIFF
OF
UNITY COMMUNICATIONS, INC.

This Tariff contains the service descriptions and rates applicable to the furnishing of resold telecommunications services offered by **Unity Communications, Inc.** ("Unity") within the Commonwealth of Kentucky.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

Stephan D. Bue
COMMISSIONER

Issued: February 29, 2000

Effective Date: March 30, 2000

Issued By: Fred McKibben, Vice President and Chief Financial Officer
Unity Communications, Inc.
108 Business Park Drive, Suite A
Ridgeland, Mississippi 39157

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

PAGE	REVISION	PAGE	REVISION
Title	Original	26	First Revised*
1	First Revised*	26.1	Original*
2	Original	27	First Revised*
3	Original	27.1	Original*
4	Original	27.2	Original*
5	Original	27.3	Original*
6	Original	27.4	Original*
7	Original	28	First Revised*
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14	Original		
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16	Original		
17	Original		
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21	Original		
22	Original		
23	Original		
24	Original		
25	First Revised*		

* Indicates pages included with this filing.

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OF KENTUCKY
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PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY Stephen Bell
SECRETARY OF THE COMMISSION

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Issued By:

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

C - Changed regulation.

D - Delete or discontinue.

I - Change Resulting in an increase to a Customer's bill.

M - Moved from another tariff location.

N - New

R - Change resulting in a reduction to a Customer's bill.

T - Change in text or regulation.

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TARIFF FORMAT

- A. Page Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code .

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Refers to the Kentucky Public Service Commission.

Company - Unity Communications, Inc ("Unity"), unless otherwise indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid non-Premiere calling card or credit card.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

LEC - Local Exchange Company.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Travel Card - A proprietary calling card offered by Unity Communications, Inc. which is accessed by dialing a Company-provided access number.

Unity - Used throughout this tariff to refer to Unity Communications, Inc. unless otherwise clearly indicated by the context.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Unity is a resale common carrier providing intrastate direct dialed and travel card services to Customers within the State of Kentucky. Unity's services and facilities are furnished for communications originating at specified points within the State of Kentucky under terms of this Tariff.

Unity provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. Unity may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Unity services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This Tariff is applicable to telecommunications services provided by Unity within the state of Kentucky.

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SECTION 2 - RULES AND REGULATIONS, *cont'd***2.3 Payment and Credit Regulations****2.3.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.3 Payment and Credit Regulations, *cont'd.*****2.3.2 Deposits**

The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit will be no greater than two months estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprized that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full with interest as required by law or regulations. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

Interest on deposits held will be paid annually at the interest rate prescribed by KRS 278.460, unless the Customer's account is delinquent on the anniversary date of the deposit. Interest may be paid by refund or credit to the Customer's bill.

The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.3.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.3 Payment and Credit Regulations, *cont'd.*****2.3.4 Commercial Credit Card Payment Option**

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts - two by telephone and one by mail - to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made in seven days, the Customer's long distance service is discontinued.

2.3.5 Payment Due Date and Late Payment Charges

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance. A penalty charge will not be applied to a prior penalty amount.

2.3.6 Return Check Charge

A return check charge of \$25.00 or 5% of the balance due (whichever is greater) will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Kentucky law and Kentucky Public Service Commission regulations.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.4 Taxes and Fees

- 2.4.1** For all calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.4.2** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.4.3** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.***2.4 Taxes and Fees, *cont'd.*****2.4.3 *cont'd.*****A. Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call

\$0.29

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SECTION 2 - RULES AND REGULATIONS, *cont'd***2.5 Refunds or Credits for Service Outages or Deficiencies****2.5.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by prorating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.5 Refunds or Credits for Service Outages or Deficiencies, *cont'd.*

2.5.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.6 Liabilities of the Company

2.6.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.

2.6.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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SECTION 2 - RULES AND REGULATIONS, *cont'd*

2.6 Liabilities of the Company, *cont'd*

2.6.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

2.6.4 The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.7 Refusal or Discontinuance by Company

- 2.7.1** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. Unity will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.
- 2.7.2** Unity may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency:
- A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
 - B.** For use of telephone service for any purpose other than that described in the application.
 - C.** For neglect or refusal to provide reasonable access to Unity or its agents for the purpose of inspection and maintenance of equipment owned by Unity or its agents.
 - D.** For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission, provided ten (10) working days written notice is given before termination.

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SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.7 Refusal or Discontinuance by Company, *cont'd.*

2.7.2 *cont'd.*

- E. For nonpayment of bills, provided that suspension or termination of service shall not be made without ten (10) working days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- F. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Unity' equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by Unity or its agents.
- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Unity may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

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SECTION 2 - RULES AND REGULATIONS, *cont'd*

2.8 Limitations of Service

- 2.8.1** Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.8.2** Unity reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.8.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4** Unity reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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SECTION 2 - RULES AND REGULATIONS, *cont'd***2.9 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling Unity' Kentucky intrastate service must have authority to provide interexchange services from the Kentucky Public Service Commission.

2.10 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

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SECTION 9 (1)

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Unity Communications, Inc.
108 Business Park Drive, Suite A
Ridgeland, Mississippi 39157

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SECTION 2 - RULES AND REGULATIONS, *cont'd.*

2.11 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Restoration of Service

Restoration of service shall be accomplished in accordance with Kentucky Public Service Commission and FCC rules and regulations.

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SECTION 2 - RULES AND REGULATIONS, *cont'd*

2.13 Rules Applicable to Toll-Free Services

- 2.13.1** The Company makes every effort to reserve toll-free (800/888) vanity numbers requested by Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.13.2** The Company will participate in porting toll-free numbers only if the account balance is zero and all charges incurred as a result of the toll free number have been paid.
- 2.13.3** If a Customer who has received a toll free number does not subscribe to toll-free 800/888 service within ninety (90) calendar days, the Company reserves the right to make the assigned number available for use by another Customer.
- 2.13.4** Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Account Code, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Resp. Org. or 800/888 service provider for toll free numbers dedicated to the sole use of that single Customer.

2.14 Other Rules

- 2.14.1** The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

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SECTION 3 - RATES AND SERVICES

3.1 General

Unity Communications, Inc. offers outbound long distance, operator assisted, in-bound Toll Free and travel card services to its customers. Rates for these services vary by product. All Unity services are available 24 hours a day, seven days a week.

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis and the duration of each call is measured as described in this Section.

Switched services rates may vary by product, call type, mileage, time of day and day of week. Usage charges apply to all calls and are based on the duration of the call. Operator service charges apply on a per-call basis based on the type of call made.

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SECTION 3 - RATES AND SERVICES, *cont'd.*

3.2 Determination of Call Duration and Timing of Calls

- 3.2.1** For Direct Dialed and Operator Station Calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- 3.2.2** Chargeable time ends when the connection is terminated.
- 3.2.3** Chargeable time does not include the time lost because of known faults or defects in the service.
- 3.2.4** The initial and additional timing periods for billing purposes vary by product and are specified in this Section.
- 3.2.5** The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.
- 3.2.6** Usage charges are computed and rounded up to the nearest penny on a per call basis.

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SECTION 3 - RATES AND SERVICES, *cont'd.*

3.3 Service Offerings

Unity Communications provides direct dialed, inbound toll free service and travel card services for communications originating and terminating within the State of Kentucky under terms of this tariff.

3.3.1 Reserved for Future Use

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SECTION 3 - RATES AND SERVICES, cont'd.

3.3 Service Offerings, (Cont'd.)

3.3.2 Inbound Toll Free Service

Inbound Toll Free Service provides an in-bound Toll Free calling service to Unity Communications Customers for calls within the Commonwealth of Kentucky. The Unity Communications Customer is billed for each Toll Free call, rather than the call originator.

Service is provided on a month-to-month basis, or Customers may also select a term plan at discounted rates as shown below. Switched service is provided at the usage rates shown following. For dedicated service, in addition to the rates shown following, installation and a monthly facility charge are applicable for dedicated trunking facilities provisioned by and billed to the Company by its underlying carrier. Service is available from equal access end offices only.

A one-time charge applies per number if the Customer requests or reserves a specific toll-free number. Identification services (Dialed Number Identification and provision of Automatic Number Identification (ANI) of the calling party) are provided at no charge.

The following toll-free routing features are available at the rates and charges set forth below:

Message Referral - notifies caller (up to six months) that number is disconnected or refers caller to new number;

Call Area Selection - selects or blocks areas where toll-free calls can be received;

Call Distributor Routing - (available with dedicated toll-free service only) distributes calls evenly over dedicated access lines in a trunk group;

Route Completion (Overflow)- (available with dedicated toll-free service only) routes overflow traffic to up to five alternate routing groups;

Geographic Routing - terminates calls to a single toll-free number from two or more originating routing groups to different locations;

Time-of-Day Routing - routes calls to single toll-free number based on time-of-day (48 time slots maximum in 15-minute increments);

Day-of-Week Routing - routes calls to single toll-free number based on each day of week;

Day-of-Year Routing - routes calls to single toll-free number based on customer-specified holidays (15 holidays maximum);

Percent Allocation Routing - routes calls for each originating routing group or more terminating locations based on customer.

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SECTION 3 - RATES AND SERVICES, cont'd.**3.3 Service Offerings, (Cont'd.)****3.3.2 Inbound Toll Free Service, (Cont'd.)**

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The normal interval for installation of toll-free routing features is four days. Expedited installation is available for an additional one-time charge.

(N)

(N)

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds for business customers. For residential customers, call timing is rounded up to the nearest sixty (60) second increment after the initial minimum period of sixty (60) seconds

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(M,T)

(N)

(N)

A. Usage Rates

(T)

	<u>Month to-Month</u>	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>	
Residence Toll-Free					(N)
Switched	\$0.130	\$0.120	\$0.110	\$0.100	(R,N)
Dedicated	\$0.080	\$0.077	\$0.074	\$0.070	
Business Toll-Free					
Switched	\$0.110	\$0.107	\$0.104	\$0.100	
Dedicated	\$0.070	\$0.069	\$0.067	\$0.065	(R,N)

B. Rates and Charges for optional Toll-Free features

(N)

	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>	
To reserve or request a specific toll-free number	\$25.00	n/a	
Per feature ordered	\$50.00	\$25.00	
Change Charge, per feature	\$50.00	n/a	
Expedite Charge	\$500.00		

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SECTION 3 - RATES AND SERVICES, *cont'd.*

3.3 Service Offerings, (Cont'd.)

3.3.3 Calling Card

Unity Communications's Calling Card provide telecommunications services and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e. 800/888) access number followed by their authorization code to make a call or use the service. A monthly credit limit will be assigned to each card for fraud protection. Customers have the option of raising or lowering the limit amount to best suit their calling practices.

For billing purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute.

Charges per minute are as follows:

Kentucky \$ 0.20

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SECTION 3 - RATES AND SERVICES, *cont'd.***3.3 Service Offerings, (Cont'd.)****3.3.4 Unity Direct Dialed Business Service**

Unity Direct Dialed Business Service allows Business Customers to make direct dialed calls from their presubscribed locations. Service is provided on a month-to-month basis, or Customers may also select a term plan at discounted rates as shown below. Switched service is provided at the usage rates shown following. For dedicated service, in addition to the rates shown following, installation and a monthly facility charge are applicable for dedicated trunking facilities provisioned by and billed to the Company by its underlying carrier. Unity Direct Dialed Business Service is available from equal access end offices only.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

A. Usage Rates

	<u>Month to-Month</u>	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Business Direct Dialed				
Switched	\$0.110	\$0.107	\$0.104	\$0.100
Dedicated	\$0.070	\$0.069	\$0.067	\$0.065

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SECTION 3 - RATES AND SERVICES, *cont'd.***3.3 Service Offerings, (Cont'd.)****3.3.5 Unity Direct Dialed Residence Service**

Unity Direct Dialed Residence Service allows Residence Customers to make direct dialed calls from presubscribed locations. Service is provided on a month-to-month basis, or Customers may also select a term plan at discounted rates as shown below. Switched service is provided at the usage rates shown following. For dedicated service, in addition to the rates shown following, installation and a monthly facility charge are applicable for dedicated trunking facilities provisioned by and billed to the Company by its underlying carrier. Unity Direct Dialed Residence Service is available from equal access end offices only.

For billing purposes, call timing is rounded up to the nearest sixty (60) second increment after the initial minimum period of sixty (60) seconds.

A. Usage Rates

	<u>Month to-Month</u>	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Residence Direct Dialed				
Switched	\$0.130	\$0.120	\$0.110	\$0.100
Dedicated	\$0.080	\$0.077	\$0.074	\$0.070

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SECTION 3 - RATES AND SERVICES, *cont'd.***3.3 Service Offerings, (Cont'd.)****3.3.6 Prepaid Calling Card Service**

Unity Prepaid Calling Card Service permits Customers to purchase a prepaid card from which call charges are deducted on a real-time basis. Customers access the service by dialing a Company-specified access code. All calls must be charged against a prepaid card that has a sufficient available balance. Customers will be provided with a "Usage Remaining" message each time they utilize the card. They will also receive a reminder message when the card has a usage balance of one (1) unit of value remaining on the card. Calls in progress will be terminated if the balance on the prepaid card is insufficient to cover the charges associated with the call.

Prepaid Calling Cards are not rechargeable. The Available Usage Balance expires twelve months from the date of activation of the Card. Unity Prepaid Calling Cards are sold in various increments as described following. Unused balances are non-refundable.

A. Exclusions - The following call types may not be completed with Unity's Prepaid Card:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Busy Line Verify and Busy Line Interrupt
- Calls requiring the quotation of time and charges
- All Operator Services Calls
- Conference Calls
- Directory Assistance Calls

Except as may be specifically referenced therein, calls made utilizing Unity's Prepaid Card are not included in any specialized service offerings or promotions.

For debiting purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute. Usage charges are computed and rounded up to the nearest penny on a per call basis.

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SECTION 3 - RATES AND SERVICES, *cont'd.***3.3 Service Offerings, (Cont'd.)****3.3.6 Prepaid Calling Card Service, (Cont'd.)****B. Rates**

Calls are measured and consumed on a per unit basis. A unit equals one minute for the purpose of debiting the card.

<u>Card Denomination</u>	<u>Price Per Card</u>
20 Units	\$ 4.95
40 Units	\$ 8.50
50 Units	\$ 9.50
100 Units	\$17.95
150 Units	\$24.50

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SECTION 4 - MISCELLANEOUS SERVICES**4.1 Long Distance Operator Assistance Service**

Long Distance Operator Assistance Service is available for assistance to place calls on Unity Communications' network. The service is available to presubscribed Customers only. (T)

Unity Communications' operator assistance service is offered for operator station-to-station and person-to-person calls. An operator station-to-station call is a call which is completed and/or billed with the assistance of a Unity Communications operator. An operator person-to-person call is a call placed under the stipulation that the caller will speak only to a specific called party station or department, or to an agreed upon substitute. An automated interface or live operator intervention is required on calls of this type to determine whether the specified called party is available to accept the calls, satisfying the stipulation under which the call was placed.

A per call service charge as specified below applies to Operator Assisted calls in addition to the per minute usage rates applicable to the Customer's outbound service as specified in Section 3.3 of this tariff.

Applicable Service ChargesPer Call

Customer Dialed Calling/Credit
Card Call

\$0.90

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SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.***4.2 Directory Assistance**

A Directory Assistance charge applies per intrastate directory assistance calls made from points within the Commonwealth of Kentucky. The customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance Charges. Directory Assistance Charges are not included in usage commitments or computed in any discount calculations.

Per call to directory assistance: \$0.85

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SECTION 4 - MISCELLANEOUS SERVICES, *cont'd.***4.3 Busy Line Verification and Interrupt**

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the Unity operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the Unity operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the Unity operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the Unity operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

4.2.1 Busy Line Interrupt Charges:

- | | | |
|----|-------------------------------------|--------|
| a. | Busy Line Verification, per request | \$6.50 |
| b. | Busy Line Interrupt, per request | \$6.50 |

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Unity Communications, Inc.
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SECTION 5 - CONTRACTS AND PROMOTIONS**5.1 Demonstration Calls**

From time to time Unity Communications will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

5.2 Promotions - General

From time to time, after proper notification is provided to the Commission, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

5.2.1 Competitive Response Promotion

Unity Communications will, at its discretion, match certain standard or promotional offerings of other interexchange carriers or resellers in order to acquire new Customers. The Customer must demonstrate to the Company's satisfaction that 1) an alternative service offering is valid and currently available from a competing interexchange carrier or reseller and 2) the Customer intends to either subscribe to or remain with the competing interexchange carrier or reseller. The Company reserves the right to verify that the alternative offering is an approved tariff on file with the Commission.

5.2.2 Best Rate Guarantee Promotion

Unity Communications will, at its discretion, match certain standard non-promotional offerings of other interexchange carriers or resellers in order to retain existing accounts. The competing rate must be provided in writing and be listed in an approved tariff on file with the Commission and must result in a lower overall bill for the same service offered by the Company.

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SECTION 5 - CONTRACTS AND PROMOTIONS, *cont'd***5.3 Contract Services**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers after the initial offering to the first contract Customer for any given set of terms.

5.4 Special Service Arrangements

Where practicable, special service arrangements, not otherwise provided for in this tariff, will be furnished to the extent they are in accord with authorized service offerings, and if they are to be used with and not detrimental to, any of the services furnished by the Company. The Company, at its discretion, will provide such special service arrangements when the nature of the service to be furnished requires specific customer pricing. Charges for such special service arrangements will be based on the cost of furnishing them plus a sufficient amount to incorporate return and contingencies. Where applicable, the estimated cost will include the cost of equipment and materials specifically provided or used; installation costs, including engineering, labor supervision, transportation, rights-of-way and any other investment items required. Initial service periods exceeding one month may be necessary for facilities and equipment provided under a special service arrangement.

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108 Business Park Drive, Suite A
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108 Business Park Drive
Suite A
Ridgeland, MS 39157
Unity
One Way to Communicate

Pagers
Cellular Telephones
Long Distance
Internet Access
800 Numbers
Calling Cards

Invoice Date
12/01/99

Invoice Number

ACCOUNT NUMBER

ACCOUNT NAME

PREVIOUS BALANCE	PAYMENTS RECEIVED	ADJUSTMENTS

PAST DUE BALANCE	LATE PAYMENT CHARGES	CURRENT CHARGES

TOTAL AMOUNT DUE 

--



0000000497



PAGE 1 OF 3

QUESTIONS? CALL (888) 878- 6489

AGING FOR ACCOUNT

CURRENT	OVER 30	OVER 60	OVER 90	OVER 120	TOTAL
---------	---------	---------	---------	----------	-------

PREVIOUS BILLING	PAYMENTS RECEIVED	ADJUSTMENTS	PAST DUE	CURRENT CHARGES	TOTAL DUE
------------------	-------------------	-------------	----------	-----------------	-----------

PRODUCT SUMMARY	CHARGES	STATE TAX	LOCAL TAX	FEDERAL TAX	TOTAL
Cellular Service					
Long Distance Service					
Paging Service					
Other Charges and Credits					
Credits Applied to Oldest Balance					

***** IMPORTANT *****

Our address has changed.
To ensure your payment is processed timely and accurately,
please send all payments along with the invoice stub in the envelope provided to:

Unity Communications
P.O. Box 2146
Memphis, TN 38101-2146

***** NOTICE *****

Please detach this portion and return with your payment.

108 Business Park Drive
Suite A
Ridgeland, MS 39157
Unity
One Way to Communicate

Pagers
Cellular Telephones
Long Distance
Internet Access
800 Numbers
Calling Cards

ACCOUNT NUMBER
INVOICE NUMBER
ACCOUNT NAME

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

TOTAL AMOUNT DUE BY	TOTAL AMOUNT DUE	AMOUNT PAID
01/03/00		

MAKE CHECK PAYABLE TO:

MAF: 30 2000

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan Bui
SECRETARY OF THE COMMISSION



UNITY COMMUNICATIONS, INC.
P.O. BOX 2146
MEMPHIS, TN 38101-2146

IMPORTANT INFORMATION!

☐ Check here if change of address is required.
See reverse for Change of Address form.

INVOICE DATE 12/01/99
ACCOUNT NUMBER
INVOICE NUMBER
ACCOUNT NAME

PAGE 2 OF 3



Beginning Balance

11/16/99 -

CREDIT FOR OCTOBER BILL

CREDIT FOR NOVEMBER BILL

Balance Foward

Cellular Service

Cellular Service/ :Dec1999

MS WIRELESS 911 SURCHARGE

11/08/99

11/08/99

11/08/99

Total Calls: Total Minutes

Total Usage

Total

Charges:
State Tax
Federal Tax
Total

Cellular Service/ Minutes:Dec1999

MS WIRELESS 911 SURCHARGE

10/22/99

10/25/99

10/25/99

10/27/99

10/27/99

10/27/99

10/28/99

10/31/99

11/03/99

11/04/99

11/05/99

11/05/99

11/06/99

11/06/99

11/08/99

11/18/99

11/19/99

Total Calls: Total Minutes

Total Usage

Total

Charges:
State Tax
Federal Tax
Total

Cellular Service Total

Charges:
State Tax
Federal Tax
Total

Long Distance Service

One Plus:Dec1999

PICC

11/01/99

11/11/99

11/12/99

11/20/99

11/20/99

11/20/99

11/21/99

11/28/99

11/29/99

Total Calls: Total Minutes

Total Usage

PUBLIC SERVICE COMMISSION
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SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

108 Business Park Drive
Suite A
Ridgeland, MS 39157



Pagers
Cellular Telephones
Long Distance
Internet Access
800 Numbers
Calling Cards

INVOICE DATE 12/01/99
ACCOUNT NUMBER
INVOICE NUMBER
ACCOUNT NAME

PAGE 3 OF 3

Total

Charges:
State Tax
Federal Tax
Total

One Plus:Dec1999
PICC

Total

Charges:
Total

Calling Card-6759

Total

Calling Card-7142

Total

Long Distance Service Total

Charges:
State Tax
Federal Tax
Total

Paging Service

Paging Service:Dec1999:

State Tax
Total

Paging Service Total

Charges:
State Tax
Total

Other Charges and Credits

Cellular-Universal Service Fund: 1.32%
Long Distance-Universal Service Fund: 3.12%
Paging-Universal Service Fund: 1.20%

Other Charges and Credits Total

Charges:
Total

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